

# LOWES INTERNET STORE – CUSTOMER RETURNS FORM

**Step 1: Please fill out the information below:**

Order number: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Country: \_\_\_\_\_

Daytime telephone: ( ) \_\_\_\_\_ E-mail: \_\_\_\_\_

**Step 2: How would you like us to handle your return? Tick where appropriate.**

- Exchange     Refund

**Step 3: If EXCHANGING, please fill out this step:**

Items being returned	Size	Colour	Quantity
New item required			
Reason for return			

Items being returned	Size	Colour	Quantity
New item required			
Reason for return			

>>>> please turn to page 2 <<<<

**Step 4: If REFUND is required, please fill out this step:**

Items being returned	Size	Colour	Quantity
Reason for return			

Items being returned	Size	Colour	Quantity
Reason for return			

**Step 5: If you have any comments that would improve our products or service please add your suggestions below.**

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**Address parcel to:**  
**Lowes Online Return**  
W1, 395 Pembroke Road,  
Minto, NSW, 2566